

Microsoft Office Computer Course Outlines

Full day and 2-hour topic based modules

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Windows XP Basics

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 1

Pre-requisites: There are no pre-requisites for this class. Being able to type a little bit helps. If you

have no or very little experience with computers, this is the class for you.

Target Student: Anyone who wants to start their relationship with computers from the right place. This

class covers the Windows desktop environment, controlling your screen, controlling

active applications and sets the foundation for proper file management. A

recommended follow-on for this class is the Windows XP File Management class.

Objectives:

Getting Started

Using the Mouse Basics (Screen, Menu, Dialog Boxes, Help) Logging On Working with Windows The Taskbar

The Taskbar Shutting Down

Working with My Computer

Running Multiple Applications

Working with the Explorer

Changing Views
Deleting/Undeleting
Working with Folders
Moving/Copying

Working with the Desktop

Creating Shortcuts
Changing Properties
Customizing the Dock

Customizing the Desktop/Color Scheme

Customizing the Taskbar

Other

Navigating Networks Finding Objects Using the Recycle Bin

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Windows XP File Management

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 5

Pre-requisites:

The student must be comfortable with using a keyboard and mouse. This class is for people who have been using Windows but were never formally trained. If you have been "getting by" but not truly understanding where your files are, this class is for you. Anyone who wants to get their files organized should take this class. To get the most out of this class, you need to be working with Excel, Word or PowerPoint and creating files that need to be managed.

Target Student:

Those people who may have been trained in earlier versions of Windows but made the jump to a new version of Windows without formal training. Those who learned the operating system on your own are most welcome. If you have taken a Windows class but found the file management concepts to be tricky, take this class, as the second time around is a charm! If you know nothing about the operating system, please take the Windows Basics class.

Objectives:

Getting Started - Fast Review

Using the Mouse Basics (Screen, Menu, Dialog Boxes, Help) Logging On Working with Windows The Taskbar Shutting Down

Running Multiple Applications

Using the New Windows XP Environment

Switch Views Using the Control Panel
Open Multiple Files Using the My
Documents Folder
View Your Hard Drive Using the My
Computer Folder
Customize the User Interface
Use the Help and Support Center
Create and Switch Users

Working with My Computer

Viewing Drive Contents
Changing the View
Moving and Copying Files
Finding Objects
Using the Recycle Bin

The Desktop and Creating/Using Shortcuts

Network Neighborhood

Connecting to a Network Drive Overview of various Network drives Suggestions for where to store files

The Window Explorer

Opening the Explorer
Changing the View
The Windows Explorer Toolbar
File Name Conventions
Sorting in Details View
Creating a New Folder
Moving and Copying Files
Selecting Files in the Explorer
Renaming Files or Folders
Deleting Files or Folders
Restoring Files from the Recycle Bin
Emptying the Recycle Bin
Formatting a Disk
Creating a Shortcut
Searching for Files

Outlook 2003 – Email

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 3

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. Outlook is a visually busy program, so it would help if you had some experience using Word or Excel i.e. navigating in a graphical environment. This class covers email basics and how to manage contacts. Take the Getting More out of Outlook class if you are an

experienced user.

Target Student: Anyone who needs to send & receive email. This program is also used as a Contact

management program for names, numbers, email addresses and physical addresses.

Objectives

Starting Outlook

The Outlook screen
Working with the menu
Working with dialog boxes

Navigating within Outlook

Selecting a category/item

Removing/using the Preview Pane

Using the Folder List

Removing the Tools|Customize "features"

Getting help

Removing the assistant from your screen

Working with mail

Creating a message

Selecting multiple addresses

Typing your message

Setting a priority

Sending a message

Replying to a message

Forwarding a message

Marking messages as being read/unread

Flagging a message

Completing a flagged message

Setting miscellaneous message options

Voting buttons

Requesting a Read Receipt

Using the spell checker

Sorting messages

Adding an Autosignature block

Deleting messages

Emptying the deleted items folder Retrieving a purged message

Printing a message

Working with attachments

Attaching a file to a message Saving an attachment

Opening an attachment

Creating attachments from Word/Excel

using File|Send to...

Working with Contacts

Adding a contact from a message

Creating a contact

Deleting a contact

Creating Distribution Lists

Outlook 2003 - Getting More Out of Outlook - Contacts, Calendaring & Tasks

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 5

Pre-requisites: The student must be comfortable with navigating and managing files within the

> operating system as well as with using a keyboard and mouse. Outlook is a visually busy program, so it would help if you had some experience using Word or Excel i.e. navigating in a graphical environment. This class goes beyond the basics in Outlook

and is for experienced Outlook users.

Target Student: Anyone who needs to send & receive email, manage their schedule and to-do list. This

> class is also for everyone who needs to organize their mailbox. The ideal student for this class is someone who has been trained in Outlook previously and uses Outlook on

a regular basis.

Objectives

Understanding and Working with Views

Views in Mail, Contacts and Calendar

Customizing Views Choosing Fields to show

Review of working with Contacts

Adding a contact from a message

Creating a contact

Using Categories with Contacts

Deleting a contact

Creating Distribution Lists

Managing messages

Creating Personal folders Adding folder shortcuts Moving a message

Renaming a folder

Deleting a folder Using Rules

Out of Office Assistant

Checking Folder Size to keep your mailbox

under control

Working with the calendar

Adding or editing appointments

Setting a reminder

Changing an appointment's starting/ending

Moving an appointment

Recurring appointments

Scheduling a tentative appointment

Scheduling an Out of Office appointment

Deleting an appointment

Scheduling a meeting

Responding to a meeting request

Creating meeting requests

Inviting Others

Understanding AutoPick Updating a meeting request

Canceling a meeting

Forwarding meeting requests

Changing your response to a request

Working with events

Creating an event

Recurring events

Deleting an event

Working with notes

Creating, reading, deleting a new note

Changing the color of the note

Placing a note on the desktop

Working with a task list

Adding and editing tasks

Creating a due date

Changing the task list view

Sorting tasks

Completing tasks, Deleting tasks

Recurring tasks

Assigning a task

Accepting or declining a task request

Word Basics

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 2

Pre-requisites: The student must be comfortable with navigating and managing files within the

Windows operating system as well as with using a keyboard and mouse. PC Overview & Windows 95/98/2000/XP Introduction or similar hands-on experience would be very

helpful.

Target Student: The target student is anyone who needs to create word processing documents.

Objectives:

Running Microsoft Word

The Word Screen

Working With The Menu

Accessing The Full List Of Menu Options

Getting Help

Using The Office Assistant Printing Help Topics

Exiting Help

Customizing The Ms Office Assistant Removing The Assistant From Your Screen

Screentips

Viewing Options

Displaying Non-Printing Symbols Working With A Full Screen

Creating A New Document

Saving A Document

Using The Auto Spell Checker

Using The Spell Checker Previewing A Document

Printing A File

Closing A Document

Creating A New Document

Switching Between Multiple Documents

Opening an Existing File

Movement Keys

Insert Vs Replace Mode

Switching Between Insert and Typeover

Mode

Deleting Text

Selecting Text With The Mouse

Oops!! Undeleting Text

Redoing Commands

Moving Text

Copying Text

Dragging & Dropping

Moving Text With Drag & Drop Copying Text With Drag & Drop

Using the Office Clipboard

Adding Manual Page Breaks

Inserting The Date & Time

Working With The Thesaurus

Using The Auto Grammar Checker

The Grammar Checker

Word Formatting

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 3

Pre-requisites: The student must be comfortable with navigating and managing files within the

Windows operating system as well as with using a keyboard and mouse. PC Overview & Windows 95/98/2000/XP Introduction or similar hands-on experience would be very helpful. Completion of Word Basics is strongly recommended, unless you currently

work with Word at least 4 hours per week.

Target Student: The target student is anyone who needs to create word processing documents and

format them using proper techniques.

Objectives:

Applying Attributes

Turning Bold On/Off
Turning Italics On/Off
Turning Underline On/Off
Turning Highlight On/Off
Removing Attributes

Applying Attributes To Existing Text

Changing Fonts & Point Size

Changing The Color Of The Font

Using The Format Painter

Page Setup

Changing Margins
Changing Paper Size
Changing The Paper Source
Changing The Layout

Changing Margins With The Mouse

Adjusting The Line Spacing

Paragraph Alignment

Number And Bullet Lists

Inserting A Picture Bullet Inserting Symbols Inserting A Hyperlink

Changing Case

Setting Tabs

Removing Tabs From The Ruler Moving A Tab Stop Position Creating Dot Leader Tabs

Indenting Paragraphs

Applying Borders

Using Drop Caps

Word Shortcuts

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 5

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. The student should be a confident Introductory level user of Word. The student should also have completed

Word Basics and Word Formatting or be a regular user of Word.

Target Student: Anyone who performs administrative functions using Word would benefit from this

> class. This class contains many timesaving features such as AutoText, AutoCorrect, Copying between documents, customizing toolbars and Templates. All concepts covered in this class build upon a users previous knowledge of document creation and

formatting.

Objectives:

Page Numbering

Creating Headers And Footers

Header/Footer Setup Options Editing The Header Or Footer

Inserting A Field

Finding Data

Replace

Copying/Moving Between Files

Templates

Creating A New Template Using A Template Opening A Template Saving An Existing Document As A

Template

Working With Comments

Inserting Comments Viewing Comments Printing Comments **Deleting Comments**

Working With Autotext

Defining Autotext Inserting Autotext

Managing Autotext Entries Using The Autotext Tool Bar

Redefining Autotext

File Properties

Checking Word Count

Working With The Tool Bar

Repositioning A Tool Bar Hiding/Displaying Tool Bars Customizing The Toolbar

Customizing Tool Bar Commands Adding A Button To The Tool Bar Removing A Button From The Tool Bar Moving A Button On The Toolbar

Customizing The Toolbar Options

Word Tables & Graphics

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 5

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. The student should be a very confident user of Word. The student should also have completed Word Basics and Word Formatting and be actively creating and manipulating Word documents.

Target Student: Anyone whose primary function is word-processing and who also needs to put data in

columns or charts.

Objectives:

Working With Tables

Repositioning The Table
Resizing The Table
Selecting Columns/Rows
Changing The Column Width
Changing The Row Height
Distributing Rows Evenly
Distributing Columns Evenly
Applying Character And Paragraph

Attributes

Changing The Text Direction Inserting A Column/Row Deleting Columns/Rows

Merging Cells Splitting Cells Splitting The Table

Placing Borders Around The Table Using The Autoformat Option Hiding/Displaying The Gridlines Converting Existing Text To A Table

Drawing A Table
Erasing A Cell Border
Changing The Line Style
Changing The Line Weight
Changing The Border Color
Changing The Outside Border
Changing The Shading Color
Changing The Cell Alignment
Changing The Text Direction

Sorting Data

Working With Clipart

Searching For Relevant Clipart

Inserting Clipart
Previewing Clipart

Closing The Clipart Window

Selecting Objects

Selecting Multiple Objects Using The Picture Tool Bar

Moving Pictures Copying Pictures Resizing Pictures Deleting Pictures Oops! Undeleting Redoing An Action

Inserting Graphic Files

Word Mail Merge, Form Letters and Labels

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 6

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. The student should be a very confident user of Word. The student should also have completed Word Basics and Word Formatting and be actively creating and manipulating Word documents.

Target Student: Anyone who performs administrative functions using Word would benefit from this

class.

Objectives:

Mail Merge

Creating The Main Document Creating The Data Source Adding Records Formatting A Field Checking For Errors The Merge Process Additional Merge Options

Sorting

Sorting Through The Table Menu Undoing A Sort Sorting Merge Records

Selecting Records

Specifying Multiple Criteria

Mailing Labels

Changing Label Formats

Creating Custom Labels

Word Creating and Using Forms

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 6

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. The student should be a very confident user of Word. The student should also have completed Word Basics and Word Formatting and be actively creating and manipulating Word documents.

Target Student: Anyone who performs administrative functions using Word would benefit from this

class.

Objectives:

Forms

Overview of the Forms Creation Process The Forms Toolbar & Menu Displaying the Toolbar What are the tools on the Forms Toolbar?

The Form Field Menu

Customizing Form Field Options
Instructions for Adding Form Fields
Instructions for Customizing Form Fields
Form Field Shading
Adding Help Text to Forms
Saving the Form Template

Form Document Protection

Protecting Entire Forms
Protecting Sections of Forms
Dividing a Form into Sections
Inserting a Section Break
Unprotecting Forms (as they are being filled in)

Filling-In Forms (Using the Form)

Printing Forms
Printing only the data (onto a pre-printed form)

Editing the Form Template

Exporting Data Common Problems and Solutions relating to Forms

Optional Review Material

Using Special Characters Setting Custom Tabs Setting Custom Tabs Using Lines and Borders

Templates

Word's Built-in Templates and Wizards
Using Templates When Creating a
Document
Creating A New Template
Creating a Template from an Existing
Document
Editing a Template

Excel Spreadsheet Design & Basics

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 3

Pre-requisites: The student must be comfortable with navigating and managing files within the

Windows operating system as well as with using a keyboard and mouse. PC Basics &

Introduction to Windows or similar hands-on experience would be very helpful.

Target Student: The target student should have the need to create spreadsheets from the ground up.

Anyone who needs to create mathematical or financial applications is a candidate for this class. This is a good class for people who work with inventories, contracts, budgets or money. If you have never designed a spreadsheet on your own, then this

is the class for you.

Objectives:

Running Microsoft Excel

The Excel Screen
Movement Keys
Working With The Menu
Working With Dialog Boxes

Accessing Help Within Dialog Boxes

Getting Help

Using The Office Assistant

Printing Topics

Customizing The Ms Office Assistant Removing The Assistant From Your Screen

Screentips

Spreadsheet Basics

Entering Information
Editing Data
Deleting Data
Oops! Undoing The Deletion

Clearing A Cell Working With Blocks Mouse Shapes

Selecting A Contiguous Block Of Cells Selecting Noncontiguous Blocks Of Cells

Selecting The Entire Worksheet Using The Spell Checker

Saving Your Workbook
Previewing A Workbook

Opening An Existing Workbook Changing the default file location

Printing Your Worksheet

Mathematics

Entering A Formula

Entering Natural Language Formulas

Correcting Formulas Filling A Formula

Working With Built-In Functions

The Autosum Feature
The Paste Function Tool

Excel Formatting

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 4

Pre-requisites: The student must be comfortable with navigating and managing files within the

Windows operating system as well as with using a keyboard and mouse. PC Basics &

Introduction to Windows or similar hands-on experience would be very helpful.

Completion of Excel Spreadsheet Design & Basics is recommended.

Target Student: The target student should have the need to create spreadsheets from the ground up.

Anyone who needs to create mathematical or financial applications is a candidate for this class. This is a good class for people who work with inventories, contracts,

budgets or money.

Objectives:

Formatting and Adjusting Spreadsheets

Inserting a Row/Column
Deleting a Row/Column

Moving Data

Copying Data

Dragging & Dropping

Using The Office Clipboard

Adjusting The Column Width & Row Height

Aligning Cell Data

Centering Across Columns

Indenting Text within A Cell

Formatting Numbers

Applying Attributes

Changing Fonts & Point Size

Adding Borders

Adding a Fill Color

Changing the Color Of The Font

Customizing Cell Formats

Using Autoformat

Using The Format Painter

Page Setup

Customizing Margins

Customizing Headers/Footers

Sheet Printout Options

Excel Multiple Sheets & Charting

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 6

Pre-requisites: The student must be comfortable with navigating and managing files within the

Windows operating system as well as with using a keyboard and mouse. The student should be a confident Introductory level user of Excel. The student should also have

completed Excel Spreadsheet Design & Basics and Excel Formatting.

Target Student: Anyone who relies on spreadsheets to perform their day-to-day work tasks. This class

covers the 3 dimensional aspect of Excel i.e. using multiple sheets within one file and creating links. If there is time, charting will be covered. All concepts covered in this

class build upon a user's previous knowledge of spreadsheet design.

Objectives:

Creating A Workspace

Restoring the Workspace

Working With Multiple Sheets

Moving Between Worksheets

Naming, Moving and Copying Worksheets

Inserting/Deleting a Worksheet

Grouping Sheets

Creating 3-D Formulas

Moving/Copying from One Worksheet to

Another

Hiding/Unhiding Groups

If there is time:

Inserting Chart Sheets

Selecting Chart Objects

Sizing, Moving, Printing the Chart

Using the Chart Tool Bar

Applying Text Attributes to Chart Objects

Changing Font & Point Size

Applying Numeric Formats to Chart Objects

Changing the Font Color Changing Fill Colors Customizing Fill Effects Formatting the Y-Axis

Using Icons to Represent Series

Formatting the Icons

Excel Databases

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 6

Pre-requisites: The student must be comfortable with navigating and managing files within the

Windows operating system as well as with using a keyboard and mouse. The student should be a confident Introductory level user of Excel. The student should also have

completed Excel Spreadsheet Design & Basics and Excel Formatting.

Target Student: Anyone who relies on spreadsheets to perform their day-to-day work tasks. This class

covers database features such as sorting, filtering, grouping and outlining. All concepts covered in this class build upon a user's previous knowledge of spreadsheet usage.

Objectives:

Using Block Names

Defining the Block Name Using Names in Formulas Using Names to Move Around Printing Named Blocks Applying Names Paste List

Creating A Database

Sorting Records Within A Database

Single and Multiple Key Sorts Using Sort Options

Filtering Data

Using the Autofilter
Selecting all Records
Listing the Top Ten
Using more than One Filter
Creating Custom Filters
Using Wildcards

Using A Data Form

Outlines

Automatic Outlining
Manual Outlining
Collapsing and Expanding Levels
Displaying A Specific Level
Promoting/Demoting Outline Levels
Changing Outline Settings
Suppressing The Outline Display
Clearing The Outline

Pivot Tables & Pivot Charts

Creating A Pivot Charts
Creating A Pivot Table
Formatting The Pivot Table
Pivot Table Pages
Rearranging The Data Fields
Working With Totals
Displaying The Details For A Field
Creating A Pivot Chart
Displaying/Hiding Data Fields

Excel Advanced Functions

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 7

Pre-requisites: The student should be a confident Intermediate level user of Excel. The student should

also have completed Excel Spreadsheet Design & Basics and Excel Formatting as well

as Excel Multiple Sheets.

Target Student: Anyone who relies on spreadsheets to perform their day-to-day work tasks. This class

covers more advanced formulas and functions in Excel.

Objectives:

Review of Formula Mechanics Working with Text Functions

Addition, Subtraction, Multiplication, Division =TRIM, =PROPER, =CONCATENATE

Review of Basic Functions

SUM, AVERAGE, MAX and MIN

AutoFill Handle

Function Wizard Working with Date & Time Functions =TODAY, =NOW

Working with Logical Functions

=IF, nesting =IF statements

Changing Formulas to Values

Separating Text into Columns

Other Functions

=VLOOKUP

COUNT, COUNTA, COUNTIF, PMT

Working with Lookup & Reference Functions

Is this class right for me? Contact:

PowerPoint Text Charts

Course Length: 2 Hours

Difficulty

Scale (1 - 10): 2

Pre-requisites: The student must be comfortable with navigating and managing files within the

> operating system as well as with using a keyboard and mouse. PC Overview & Windows 95/2000/XP Introduction or similar hands-on experience would be very

helpful. Introductory knowledge of Word or Excel is recommended.

Target Student: Anyone who needs to make presentations or prepare them for others to give.

Objectives

Introduction to PowerPoint

Starting PowerPoint and opening a presentation Orientation to the PowerPoint presentation screen Orientation to views

Beginning a presentation

Creating a title and bullet slide Creating a slide in Outline view Editing slides Spelling

Clipart and WordArt

Templates

Selecting a template

Is this class right for me? Contact:

karnold@cybersensetraining.com

PowerPoint Graphs

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 3

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. PC Overview & Windows 95/2000/XP Introduction or similar hands-on experience would be very helpful. Introductory knowledge of Word or Excel is recommended. Completion of

PowerPoint Text Charts or confident knowledge of PowerPoint is required.

Target Student: Anyone who needs to make presentations or prepare them for others to give.

Objectives

Presenting Data Simply

Organization charts

Creating an organization chart Organization-chart options

Working with Diagrams

Microsoft Graph

Orientation to Microsoft Graph Editing a column chart Add Graphs to a slide Enter Data on the Worksheet Import Data Choosing the Right Chart Type Formatting Charts

Present Data in a Table

Create a Table Import Data to a Table Formatting a Table

PowerPoint Drawing Techniques

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 4

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. PC Overview & Windows 95/2000/XP Introduction or similar hands-on experience would be very helpful. Introductory knowledge of Word or Excel is recommended. Completion of

PowerPoint Text Charts or confident knowledge of PowerPoint is required.

Target Student: Anyone who needs to make presentations or prepare them for others to give.

Objectives

Working With Clipart

Searching For Relevant Clipart

Inserting Clipart Previewing Clipart

Closing The Clipart Window

Selecting Objects

Selecting Multiple Objects

Moving Pictures
Copying Pictures
Resizing Pictures
Deleting Pictures
Oops! Undeleting
Redoing An Action

Adding Autoshapes

Inserting Graphic Files

Working The Drawing Tool Bar

Draw Options
Rotating Objects
Drawing Lines
Drawing Arrows

Drawing Rectangles/Squares
Drawing An Oval/Circle
Adding A Text Box
Changing Fill Colors
Changing Line Colors
Changing The Font Color
Assigning Line Styles
Selecting Dash Styles
Changing Arrow Styles

Adding A Shadow Adding A 3-D Effect

Adding Wordart

PowerPoint Animation & Presentations

Course Length: 2 Hours

Difficulty

Scale (1 – 10): 5

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. PC Overview & Windows 95/2000/XP Introduction or similar hands-on experience would be very helpful. Introductory knowledge of Word or Excel is recommended. Completion of PowerPoint Text Charts and PowerPoint Drawing Techniques or confident knowledge

of PowerPoint is required.

Target Student: Anyone who needs to make presentations or prepare them for others to give.

Objectives

Working with presentations

Comparing Design Templates and

Presentations

Observing individual slides in a presentation

Entering your own data

Applying a different design template

Automating slide production

Duplicating slide content Creating a summary slide

Using AutoCorrect and the Style Checker

Using the AutoCorrect feature
Deleting an AutoCorrect entry
Observing StyleChecker options
Using the Style Checker

Slide shows, output, and presentation options

Slide show options

Adding transitions and animation to a slide

show

Running a manual and an automatic slide

show

Working with speaker notes

Rehearse timings

Creating a custom slide show

Printing a presentation

Working with animation

Animating objects on a slide

Changing animation order and timing

Inserting movies and sound

Inserting a movie into a presentation

Adding text to a slide

Inserting a background sound

Word, Excel and PowerPoint Tips & Tricks

Course Length: 2 Hours for each class

Difficulty

Scale (1 – 10): Varies, but since this is conducted as a lecture/demo there will be tips presented at

different levels and there will new tricks to learn for everyone

Pre-requisites: The student must have been using Word for at least 6 months in order to attend the Word

Tips & Tricks session. The student must have been using Excel for at least 6 months in order to attend the Excel Tips & Tricks session. The student must have been using PowerPoint for at least 6 months in order to attend the PowerPoint Tips & Tricks session.

Target Student: The more experienced you are with the software the more you will gain from these

sessions. Anyone who enjoys fast paced, lecture style training on varied topics will get the

most from this type of presentation.

Description

We are offering 3 very special lectures in Word, Excel and PowerPoint. Tips & Tricks classes are 2 hours in length and are conducted in a lecture / demonstration style. Each class moves quickly through at least 40 special features in each program that are very useful to the average person. There is no other class where you can be exposed to so much information in such a short time. The tips span the Introductory, Intermediate and Advanced levels of classes. The classes are <u>intended for Intermediate level users</u>, although anyone who uses Word, Excel or PowerPoint can get something out of these lectures. "Wow, I never knew that!", will likely be your reaction to these classes.

Access for the End User

Course Length: 6 Hours

Difficulty

Scale (1 – 10): 5

Pre-requisites:

The student must be comfortable with navigating and managing files within the operating system as well as with using a keyboard and mouse. The student should be a confident Introductory or Intermediate level user of Excel and Word and be actively using both programs for at least 6 months.

Target Student:

This 1-day course is intended for someone who will be an end user of an already established database using Microsoft Access. That could be anyone from a data entry person to someone who will be asked to write basic queries and reports. The day will focus on a quick understanding of the how a relational database is set up and how that may affect the way data is entered into different tables. Datasheet navigation and data entry techniques will be taught as well as methods to alter the layout of the columns and formatting. Sorting, finding, and filtering at the table level will be used to located specific data. The student will learn to print directly from the datasheet view for hard copy of needed screen data. Queries will be taught using the Simple Query Wizard and reporting will be shown by using the Report Wizard.

We also offer a 2-day Introduction to Access class which covers database design theory and the actual creation of databases. If you need to design databases from the ground up, please wait for the 2 day class.

Objectives

- Quick Overview of RDMS Principles and Object Definitions
- Understanding the Access Database Window
- Data Entry Techniques
- ◆ Table Navigation and Record Control
- Table Layout Control
- ♦ Sort Data and Print Table Information
- Data Inspection Techniques (Find and Filter)
- Selection Queries using the Simple Query Wizard
- Introduction to Reports using Report Wizard

Introduction to Access (for database designers)

Course Length: 12 Hours, 2 Days

Difficulty

Scale (1 - 10):

Pre-requisites: The student must be comfortable with navigating and managing files within the operating

system as well as with using a keyboard and mouse. The student should be a confident

Introductory or Intermediate level user of Excel and Word for at least 6 months.

Target Student: The student should have the need to create databases from the ground up. The student

should be prepared to absorb and apply the theories of database design principles to an application they need to create as part of their job function. The Access for End Users class would be a better choice if you simply need to use databases that others design.

Objectives

Getting Started

Starting Access Opening an Existing Database

Using Menu Commands Displaying and Hiding Toolbars Changing Menu and Toolbar Options

Using Database Objects Using the Database Window Selecting Object Types Opening a Database Object

Exiting Access

Working With The Office Assistant

Using the Office Assistant Finding an Answer

Hiding/Displaying the Office Assistant Changing Office Assistant Options

Creating Tables

Creating a New Database

Designing Tables

Creating a Table in Design View

Using Design View

Adding Field Names and Data Types

Adding a Field Description Setting a Primary Key Saving a New Table Using the Table Wizard

Working With Tables

Using Datasheet View Navigating Fields in Tables

Adding Records

Moving through Records

Selecting Records **Editing Records**

Saving Records

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Deleting Records

Editing Tables

Changing the Row Height Changing the Column Width Changing a Font Attribute Changing a Cell Effect Selecting a Column Moving a Column Hiding a Column Unhiding a Column Freezing a Column

Finding And Filtering Data

Sorting Records

Finding Specific Records

Finding Records using Wildcards

Using Replace

Using Filter By Selection Applying/Removing a Filter Using Filter Excluding Selection Using the Filter For Feature Using Filter By Form

Printing Data

Printing Table Data Changing the Page Setup **Printing Selected Records**

Creating Relationships

Using Related Tables Creating a Relationship Setting Referential Integrity

Adding a Table - Relationships Window

Using Simple Queries

Using Queries and RecordSets
Using the Simple Query Wizard
Creating a Query in Design View
Opening a Query
Adding a Table to a Query
Joining Tables in a Query
Running a Query

Modifying Query Results

Sorting A Query Adding Criteria to a Query Hiding a Field in a Query Adding a Record using a Query Printing a Query

Analyzing Tables

Analyzing a Table Using Relationships in Splits Using the Table Analyzer Wizard

Creating Basic Forms

Using Forms
Using the Form Wizard

Viewing Records in a Form Printing Records in a Form Basing a Form on a Query Using AutoForm Adding a Record using a Form

Creating Basic Reports

Using Reports
Using the Report Wizard
Using Print Preview
Printing Pages of a Report
Basing a Report on a Query
Using AutoReport

Using Online Help

Working with Online Help Viewing ScreenTips Using Help Contents Showing and Hiding the Help Tabs Using the Help Answer Wizard Using the Help Index

Access Queries

Course Length: 6 Hours

Difficulty

Scale (1 - 10):

Pre-requisites:

Attendance of Introduction to Access or Access for the End User. The student should be a confident Introductory level user of Access and also feel confident in using Excel and Word. The student must also be actively with database applications and already be writing Selection Queries.

Target Student: This Intermediate level course will take the students beyond the basics of query criteria and expressions and teach them how to create substantially more powerful outputs of their key data. Topics include a quick review of all basic criteria, creating new calculation fields based on existing data and summarization of data in user defined groupings. Parameter queries, which prompt the user for key elements each time they run, will be presented in depth. Queries that do more than just select, they either create or affect large amounts of data when they run will be presented in typical database examples. These include Make Table, Append, Update and Deletion gueries.

Access Queries Outline:

- **Review Query Basics**
- Multi Table Queries and Join Properties
- Calculations in Query
- Using Operators in Queries
- **Designing Advanced Queries**
- **Summary Queries**
- Action Queries, Make Table, Append, Update and Deletion

Access Forms & Reports

Course Length: 6 Hours

Difficulty

Scale (1 - 10):

Pre-requisites: Attendance of Introduction to Access or Access for the End User. Student must

already be actively working with databases.

Target Student: This intermediate / advanced level course will allow the user or developer who has only been using forms generated by the Form Wizard or AutoForm to present their information in the most user friendly way based on the needs of either themselves or other end users. The sections and controls that create the graphic look of Data Forms will be presented in depth. Techniques for creating, aligning, spacing, and enhancing these controls and sections will be covered as well as the ability to embed pictures or logos on each Form. Advanced data presentation tools such as combo boxes, list boxes, option groups and page tabs will be compared as effective methods of data selection and presentation.

> The Forms section of class will include a review and presentation of some Access Query techniques in order to demonstrate how valuable they are in the creation of flexible reports. The design sections of reports will be covered at length as well as control sizing. spacing, moving, duplication and property setting. The Page Setup and Print dialog windows will be examined for advanced options. Students will learn how to use the Report Wizard to "group" their data into logical subdivisions and then provide sub-totals and grand totals. Calculations and summary function fields will be generated at the report level. Embedded Graphics and report pagination techniques will also be discussed.

Access Forms & Reports Outline:

Forms

- Review Form Basics, Navigation, Entry **Techniques**
- Add Form Sections and Controls
- Align, Space and Apply Attributes to Controls
- Create Combo Boxes, List Boxes, Option Groups and Page Tabs
- Discuss and Analyze Form Properties
- **Embed Form Graphics**

Reports

- Data Sources, Tables and Queries
- Report Sections and Controls, Page Setup
- Align, Space and Apply Attributes to Controls
- Create Calculated Fields and Summary
- Group Sub-Totals and Grand Totals
- **Embedded Graphics and Pagination Techniques**
- **Control and Report Properties**

Intermediate Access

Course Length: 12 Hours, 2 Days

Difficulty

Scale (1 - 10):

Pre-requisites: The student must be comfortable with navigating and managing files within the

> operating system as well as with using a keyboard and mouse. The student should be a confident Introductory level user of Access and also feel confident in using Excel and Word. The student should also have completed Introduction to Access training and be

actively designing and working with database applications.

Target Student: The target student should have already designed databases for use in their job or for

use by others. This class helps you streamline database applications and teach you

how to manage larger and more complex databases.

Objectives:

Modifying Tables

Inserting a Column in a Table Changing a Column Name

Deleting a Column

Inserting a Lookup Column Inserting a Hyperlink Column

Creating a Many-to-Many Relationship

Exercise - Modifying Tables

Setting Field Properties

Using Field Properties Limiting Field Size

Setting Number Formats Setting Date/Time Formats

Setting Yes/No Formats

Setting Default Values Setting Validation Rules

Creating an Input Mask

Exercise - Setting Field Properties

Using Operators In Queries

Using Comparison Operators

Using an And Condition

Using an Or Condition

Using the Between And Operator

Using a Wildcard Character

Exercise - Using Operators in Queries

Designing Advanced Queries

Setting Top Values in a Query

Creating a Calculated Field

Creating a Function Query

Creating a Parameter Query

Creating a Concatenation in a Query

Using Multiple Tables in a Query

Filtering a Query

Exercise - Designing Advanced Queries

Creating Action Queries

Creating a Make-table Query

Creating an Update Query

Creating an Append Query Creating a Delete Query

Exercise - Creating Action Queries

Using Advanced Query Wizards

Using the Crosstab Query Wizard

Using the Find Duplicates Query Wizard

Using the Find Unmatched Query Wizard

Exercise - Using Advanced Query Wizards

Using Advanced Database Features

Printing a Relationship Document

Linking Data to an Access Table

Importing Data

Setting a Database Password

Compacting a Database

Backing Up a Database

Exercise - Using Advanced Database

Features

Manipulating Controls

Using Controls

Selecting Non-adjacent Controls

Deleting Controls

Sizing a Control by Dragging

Selecting Adjacent Controls

Moving Selected Controls

Sizing Controls Automatically

Exercise - Manipulating Controls

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Using Design View

Hiding the Ruler

Disabling the Snap to Grid Feature

Displaying the Field List

Adding a Field

Moving Part of a Paired Control

Aligning Controls Spacing Controls Using the Toolbox Adding a Label Adding an Image Adding a Rectangle Adding a Line

Editing an Unbound Control Exercise - Using Design View

Using Advanced Form Design

Using Forms in Design View Creating a Combo Box Creating a List Box Creating an Option Group

Setting the Tab Order Automatically Setting the Tab Order Manually Adding a Form Header and Footer

Creating a Blank Form

Exercise - Using Advanced Form Design

Using Advanced Report Design

Using Reports in Design View
Creating a Calculated Control
Grouping Data in a Report
Creating a Header for Each Group
Creating a Running Summary
Inserting a Date/Time Control
Inserting a Page Break
Changing the Report Margins
Using the Label Wizard
Creating a Blank Report

Exercise - Using Advanced Report Design

Using Editing Tools

Selecting a Font Name Selecting a Font Size Selecting a Font Style Using the Format Painter

Selecting Objects with the Toolbar

Using AutoFormat

Running the Spelling Checker Setting AutoCorrect Options Adding AutoCorrect Entries Deleting AutoCorrect Entries Exercise - Using Editing Tools

Microsoft Project for Project Managers

Course Length: Can be scheduled as an 18 Hour class over 3 Days or a 12 hour class over 2 days

Difficulty

Scale (1 – 10): 7

Pre-requisites: The student must be comfortable with navigating and managing files within the

operating system as well as with using a keyboard and mouse. The student should be a **confident** Introductory or Intermediate level user of Excel and Word. Students should also have some project management experience and be familiar with terms such as Gantt Chart, PERT Chart, task, critical path, and resource. No previous

knowledge of Microsoft Project is required.

Target Student: This course is the first in a series of two courses designed for individuals who will use

Microsoft Project as a tool to assist them in managing projects. The topics in this course cover the critical skills necessary to create and modify a project plan file that contains tasks, resources, and resource assignments. Students enrolling in this course should have some project management experience and have a **business need** to use

Microsoft Project to manage a new or ongoing project.

Mission: You will create a project plan file containing tasks, organize these tasks in a work

breakdown structure containing task relationships, create and assign resources, and

finalize the project in order to implement the project plan.

Objectives

- The history of modern project management
- Benefits and limitations of using project management software
- Steps to building a project
- Getting help
- Sizing columns
- The task form
- Active/Inactive panes
- Moving around
- Entering tasks
- Durations
- Saving
- Milestones
- Summary tasks
- Outlining
- Obtaining project status
- Linking
- Relationships
- Slack, lag and lead
- Formatting text
- Displaying the critical path in the Gantt chart

- Task information
- The PERT chart/Network Diagram
- Using the mouse in the Gantt chart
- Creating a resource pool
- Sorting a list
- Modifying the task entry form to include initials
- Assigning resources
- Understanding the Standard calendar
- Creating a base calendar
- Altering resource calendars
- Identifying overallocations
- Remedying overallocations
- Setting the baseline
- Entering actual dates
- Tracking Gantt chart
- Printing
- Reports
- Day 3 Custom Class Group Consultation building your own project(s)